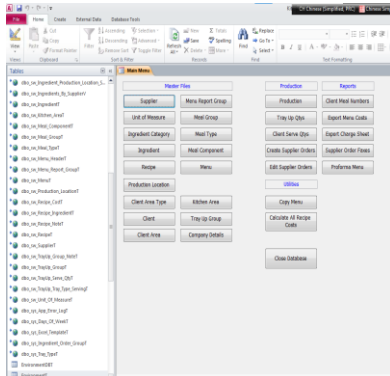


By: Cathy Chen, Hollie Gillum-Taylor, Michelle Rose-Holmes, Phill Smit, Simeng Zou

Advisor: Dr Hamid Mahroeian

Clients: Jonathan Gan, Darryl Simons, Marion Cox



KitchenApp, PSC's Current Kitchen Management App



6 vendors that support existing kitchen management solutions



Final deliverable Business Case

INTRODUCTION

PSC currently uses an application called *Kitchen App* to manage 14 aged care facilities.

After the initial meeting with PSC, it was clear the staff are finding the current system to be outdated and difficult to use. This meant the project team was tasked with finding an alternative kitchen management solution that was functional and user-friendly.

In order to find the best solution, we decided to do usability testing and user research of the current situation to be able to set solution requirements, before starting on the market research and making any recommendations.

RESEARCH

To find the best solution we split the project into five iterations: Proposal, Information Gathering, Requirement Analysis, Market Research and Recommendation.

The Proposal defined and set out what we endeavoured to complete in this project. Whilst the Information Gathering and Requirement Analysis gave us a clear understanding of PSC's needs, wants, and wishes.

Market Research was the bulk of our project and the way we found our recommendation. Information Gathering had us, user testing, conducting interviews, observations, and surveys. Their findings were used to

set requirements. Market Research iteration had us researching NZ Food management processes, existing Food Management solutions, and new development options. Based on all the research the project team recommended an existing kitchen management solution being *Kafoodle* in a Business Case to PSC.