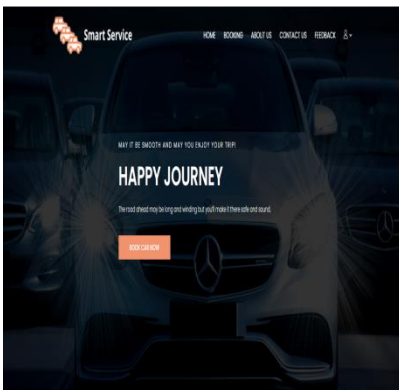


Smart Service Booking

By: Keval, Vinith, Kevin

Supervisor: Thi Thu Trang Do

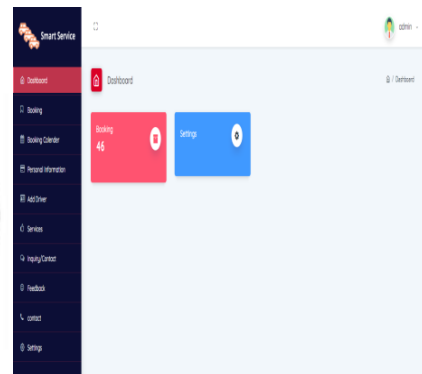
Client: Robert Sutcliffe



Home page of User view



Logo



Homepage of Admin view

INTRODUCTION

Nowadays, there are many websites or applications of driving booking services available like Uber and easy booking. These websites do not provide appropriate disability and pre-booking service. But, the Smart Service Booking focuses on facilities of user or customer and driver's flexibility.

The Smart Service Booking will be having some supporting services for customers such as email confirmation services, notification services, feedback function, and enquiry form. This project aims to comfort for people by giving more facilities such as mobility, advanced booking for the user, and slot booking for the specific time.

DEVELOPMENT

The development of Smart Service Booking website started to gather requirements from the Client. After that, we looked for the best methodology and approaches from project management. We decided to use 'V-model', RACI chart, Gantt chart, WBS for developing the Smart Service Website.

After deciding tools and methodology, we start the system analysis and designing which help to improve functionality and interface between user and system. So we created Prototyping, storyboarding, wire-framing, UML diagrams. In the next step, we started to install software for developing the Smart Service booking and we

separate the project in two parts; user side and admin panel.

Firstly, we created a home page design of the user side and we represent in mid presentation. After that we developed the user side and then admin side. During the development we faced errors and some of the parts are hard to implement like booking calendar and email notification.

In the testing phase. We tried to do automated testing. It was taking more time to do testing so we decided to do manual testing.

During the progress of the project, we also do meetings with the advisor and client to review design and documentation of the project.

At the end, we develop our project successfully under the instruction or suggestion of the advisor and Client.

CONCLUSION

As per the client requirement we did our best to complete all functionality and features of the website. So we developed advance booking, additional support for user, email notification feedback function and inquiry form.